

2021 Unsung Legal Heroes: Michelle Wright

Firm Administration: Chief Financial/Administrative Officer, HeplerBroom



Michelle Wright has more than three decades of financial, accounting and operational experience that she brings to bear at HeplerBroom.

She oversees the operation's seven offices in three states, working with team leaders in multiple departments to support the firm's attorneys and staff. She also works closely with the firm's management team to achieve its goals and objectives.

"She is always very pleasant in a job that involves literally hundreds of individuals, many of whom have tremendous egos," her nominator wrote.

Over the last year Wright helped to establish safety measures, work protocols and cost management measures to weather the pandemic. She also established profitability analysis tools to help the firm and individual attorneys better assess client relationships, resource management and opportunities.

What led you to choose a career in the legal field?

It was more the firm (leadership) than the field that led me to my first job in the legal field, but I have always admired those who practice law. I like to be around smart people and be challenged.

What is the best part of your job?

New challenges and opportunities to learn and present solutions to help others do their jobs more effectively or help the firm meet its goals.

What is the best career advice you've ever received?

Do not let fear drive your decision-making.

What is something that would surprise people about you?

I enjoy studying the Enneagram (personality type framework), and although it is not recommended that you type others, I love trying to determine their dominant type and assessing whether I nailed it or not. I often use that information to help me interact better with others, both professionally and personally.